



WE SPECIALIZE IN MEDICAL CERTAINTY

Through Nemours, you have an exclusive membership to Aetna Second Opinion Powered by 2nd.MD, a virtual expert medical consultation and navigation service. We connect you with a board-certified, elite specialist for a virtual expert medical consultation via phone or video from the comfort of home.

2nd.MD specializes in medical certainty by providing access to elite specialists for questions about:

- Diseases, cancer or chronic conditions
- Surgeries or procedures
- Medications and treatment plans

WHO IS ELIGIBLE?

2nd.MD is confidential, fast and NO ADDITIONAL COST to associates and dependents enrolled in the Nemours Aetna medical plan.

GET STARTED TODAY

Call at **1.866.410.8649**

Visit **www.2nd.MD/aetna**

or download our **2nd.MD app**



Apple, the Apple logo, iPhone, and iPad are trademarks of Apple Inc., registered in the U.S. and other countries and regions. App Store is a service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC.



© 2021 2nd.MD. All rights reserved. 2nd.MD and the 2nd.MD logo are registered trademarks of 2nd.MD and may not be used without written permission. 2nd.MD and 2nd.MD nurses and physicians are independent contractors and are neither agents nor employees of Aetna or plans administered by Aetna. For complete description of the 2nd.MD services, visit 2nd.md/aetna. Member name and other details have been omitted or fictionalized to protect the member's identity. Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

HOW IT WORKS: 3 Simple Steps

1. ACTIVATE YOUR ACCOUNT AND REQUEST A CONSULT

Visit www.2nd.MD/aetna, download our app or call us at 1.866.410.8649

2. SPEAK WITH A NURSE

Explain your medical issues and an experienced nurse will handle the rest, including collecting medical records and connecting you with a leading specialist who is an expert in your condition.

3. CONSULT WITH A LEADING SPECIALIST

Get information about your diagnosis, treatment plan and next steps in care from a nationally recognized specialist. Consult via video or phone at a time that works best for you, including evenings and weekends!

AFTER YOUR CONSULTATION

You'll receive a written summary of your consultation so you're prepared for a conversation with your treating doctor.

97%
of users would
recommend 2nd.MD
to family or friends*

82%
of 2nd.MD consults
result in improved
treatment plans*

33%
of 2nd.MD consults
lead to an alternate
diagnosis*

*2nd.MD's Book of Business Statistics 2020

CALL 911 IMMEDIATELY IF YOU ARE HAVING A MEDICAL EMERGENCY. 2nd.MD is not an emergency service. 2nd.MD is an independent resource to support you in receiving information from Expert Medical Specialists. 2nd.MD does not practice medicine or provide patient care and is independent from the Specialists providing the expert medical consultations.