

FREQUENTLY ASKED QUESTIONS

Steve & Kate's Camps



FAQs: Overview

Steve & Kate's Camps

Your employer has partnered with **Bright Horizons**® to help you better manage your many work, family, and personal responsibilities.

As part of your *Bright Horizons Back-Up Care*™ benefit, you have the option to use your back-up care benefit with Steve & Kate's Camp to provide online activities through their virtual camp platform, as well as onsite camp options for your children.

Benefit Details

Register and Reserve Back-Up Care by visiting:

<https://clients.brighthorizons.com/nemours>

Download the App: Search "back-up care" in the [App Store](#) or [Google Play](#)

Camps With Steve & Kate's

Who is Steve & Kate's Camp?

Steve & Kate's Camp is a premium provider of camp programs. Bright Horizons has partnered with Steve & Kate's Camp to provide fun, quality camp options through Bright Horizons Back-Up Care since 2016.

Steve & Kate's Camp has been in business for more than forty years and believes in providing children the opportunity to choose their activities with a variety of options to participate in. Their philosophy is to create a community where kids can be themselves.

What age ranges can participate in camps?

Onsite camp options are available for children ages 5-12, with virtual camp options available for children 3-12 years of age.

What types of camps are available?

1. **Onsite Camps** include local camp options to cover holidays, school breaks, or anytime regular care and school is not an option for your child.
2. **Virtual Camps** provide an interactive camp experience featuring a wide range of award-winning online classes and clubs in one easy-to-use platform.
3. **Steve & Kate's Camp activities at Bright Horizons Centers** offer Steve & Kate's Camp STEAM activities at a Bright Horizons center near you.

Are onsite camps offered anywhere?

Onsite camp options are available nationwide in the US. Visit <https://backup.brighthorizons.com> to find a camp near you!

What technology is required at home to access virtual camps?

Campers can join from any device that has web-based browsing, Zoom, and an internet connection. We recommend having an internet connection of at least 10 megabits per second to ensure solid connectivity.

What activities are available?

There is something for everyone under one roof:

1. **For onsite camp options**, campers can enjoy a wide range of activities, including: coding, robotics, stop-motion animation, maker crafts, sewing, baking, filming, sports, and recreational play. Activities offered can vary by location.
2. **For virtual camps**, activities include crafts, Roblox, fitness, Minecraft, digital art, space exploration, mathletes, acting games, and more. Visit their site for a daily list of activities here: <https://join.steveandkatescamp.com/virtual/schedule/>.

What registration is required?

You will need to register for Steve & Kate's Camp through Bright Horizons Back-Up Care in order to access the platform. Registration needs to take place at least one day before the start of the camp program. Log in or create an account at <https://backup.brighthouse.com> to access this program.

How far out can I reserve camp?

Camp requests follow existing back-up care reservation policies for your organization, which is generally up to 90 days in advance.

What is the exchange rate between back-up care uses and camps?

You will receive one day camp for each back-up care use.

During the day of camp, children can participate in as many activities as they wish throughout the day.

What is the capacity for onsite camp activities?

Capacity varies depending on the type of camp and location. Generally, camps capacity can range from a minimum of 50 campers per day and a maximum capacity of 200 campers per day.

What is the capacity for virtual camp activities?

Many individual activities have limitless capacities, while others may have maximum spots available at any given time. Campers will always have other activities available if their selected program has reached capacity for a session.

Can virtual camp reach capacity for a certain day?

There is no official camp capacity across the platform. Certain activities may reach capacity, and while it may not be their first choice, there will always be something available for campers to watch or participate in.

What parental supervision is needed for campers, particularly for younger (preschool and elementary school-age) children?

Very little supervision is required. Virtual camp is not a substitute for in-person supervision, so for elementary-school-age campers it is appropriate to maintain the level of supervision you would for any other passive activity. For some of our older campers that means that they are home alone. For campers in 1st-3rd grade that usually means an adult is within earshot. For our youngest campers who may lack dexterity to click a mouse or are not familiar with mute and unmute buttons, there may be an additional need for minimal supervision or support from an adult or older sibling close by.

Are any special materials required for virtual camp?

Any materials a child might need are likely at home already (such as paper, scissors, etc.). The class description will explain what materials are needed in advance.

Questions?

Call the Bright Horizons toll-free number at (844) 239-8771. Care consultants are available 24 hours per day, 7 days a week.